Customer Documentation

ConfigCraft Production Add-on

The guide for understanding how a configured order becomes production-ready material, with worksheets, customer files, and structured downloads.

Production jobs / Artwork workspace / Worksheet builder / ZIP downloads / Production email

Version 0.2.6 | Edition 1 November 2026

Audience - End customers, production departments, operations managers, and WooCommerce administrators

Goal You will understand how to move from order data to operational production work without losing specifications, attachments, or important context.

Recommended Path

Read the guide once from top to bottom, then use the sections as an operational reference. The blue callouts highlight decisions that affect pricing, orders, or production.

1. Before You Start: From Cart to Production

When a customer buys a configured product, the order does not contain only a product name. It contains choices, quantities, uploaded files, notes, and technical details. Production Add-on turns that data into material the operations team can actually use.

The goal is to prevent the production team from hunting through emails, attachments, and scattered notes. Every configured order can generate a worksheet PDF and group customer files into structured downloads.

• The production team immediately sees what must be made.

• Uploaded files stay attached to the order.

• The worksheet becomes the working sheet for production.

• ZIP downloads speed up the handoff from order to execution.

Important note Production is designed for the people who execute the work after the sale: printing, packaging, assembly, personalization, or fulfillment.

2. What Production Add-on Is For

ConfigCraft Production brings the configured order into the operational workflow. When a WooCommerce order contains ConfigCraft data, the add-on can generate worksheet PDFs, collect uploaded customer files, and give the production team a single place to download everything.

• Dedicated menu with Overview, Jobs, Artwork, and Options.

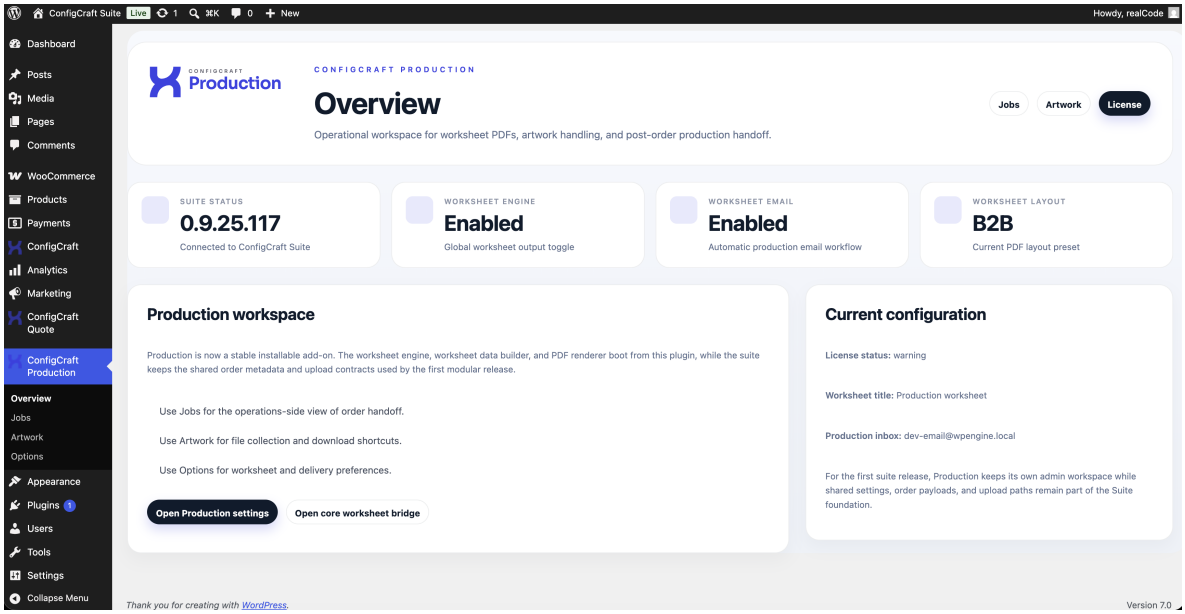
• Worksheet PDF for each configured order line.

• ZIP download of worksheets for the whole order.

• ZIP download of the customer files uploaded through the configurator.

• WooCommerce order metabox with quick production actions.

• Optional automatic email with worksheet attachment when the order completes.



The overview shows production status before the operational details.

3. Requirements and License

Production 0.2.6 requires WooCommerce, Free core 0.9.28.3 or later, and the installed, active Pro package. For this edition use Pro 0.2.15 and current Free core 0.9.28.5. Your license must include the Production entitlement.

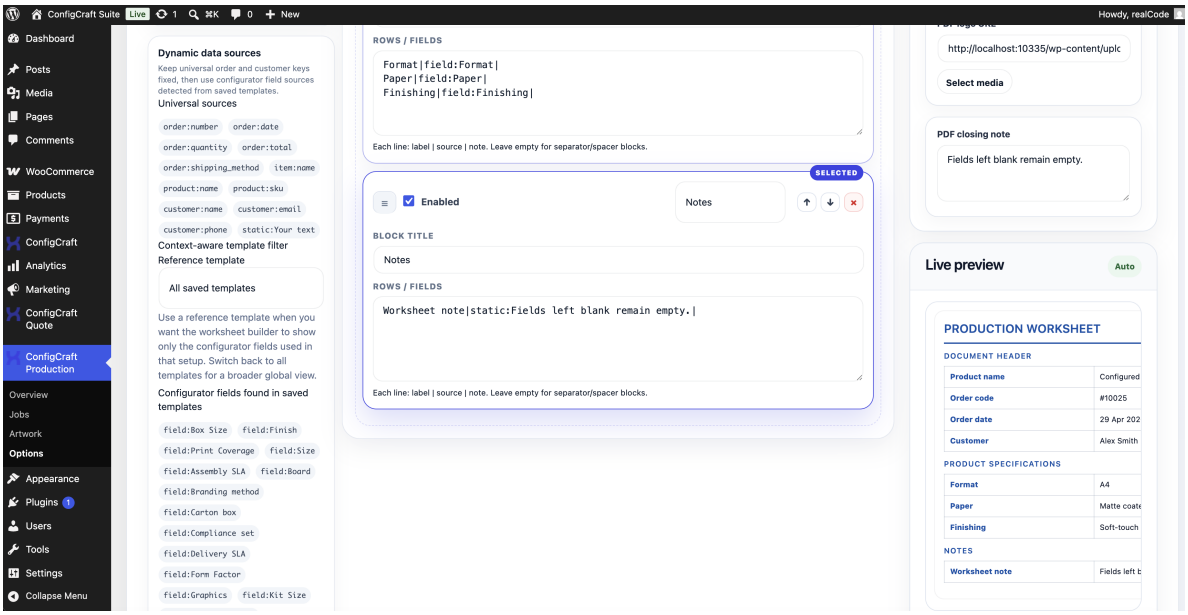
1. Install and activate WooCommerce, Free core and the Pro package, followed by Production.
2. Open ConfigCraft > Options > License, enter the key and check that Production is active.
3. Open ConfigCraft Production > Options and configure the workflow and PDFs.
4. Run an end-to-end test in a test environment before customer use.

4. What the Worksheet Contains

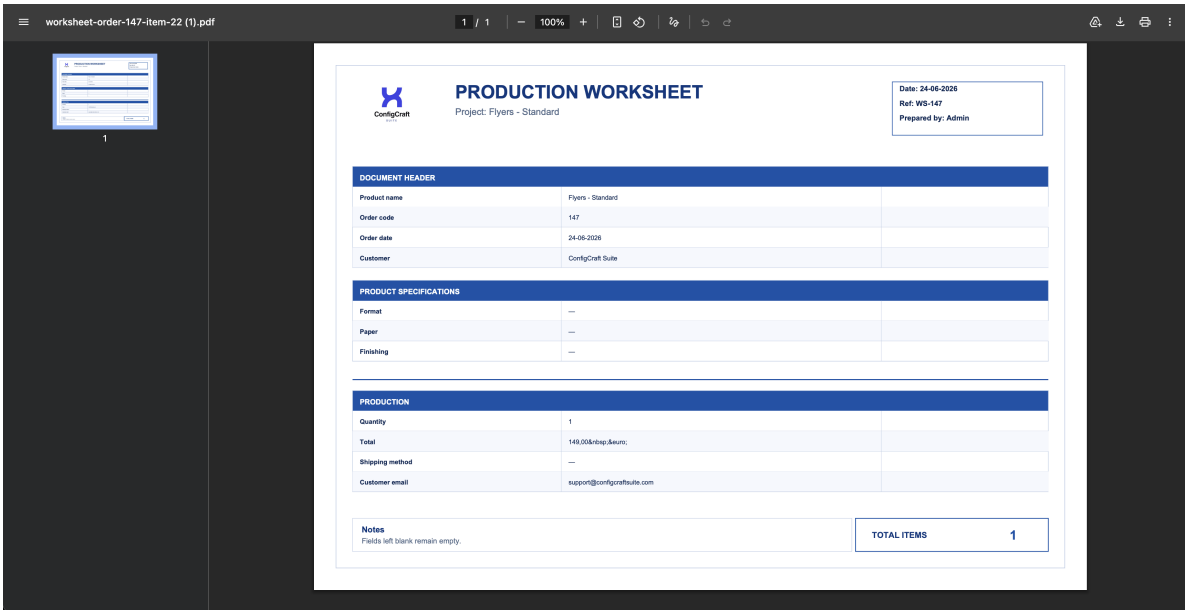
The worksheet is the working document for the production team. It can contain order data, customer data, product details, quantity, selected options, notes, and internal production information. Layouts can be b2b, minimal, tech, or hero, in portrait or landscape orientation.

Block	Data source	Example
Header	Order and customer	Order #1042, customer name, order date

Block	Data source	Example
Specifications	ConfigCraft fields	A5 format, 300 gsm paper, matte lamination
Production	Order and rules	Quantity 500, express shipping
Notes	Worksheet settings	Check 3 mm bleed before print



The worksheet builder makes the data sources visible.

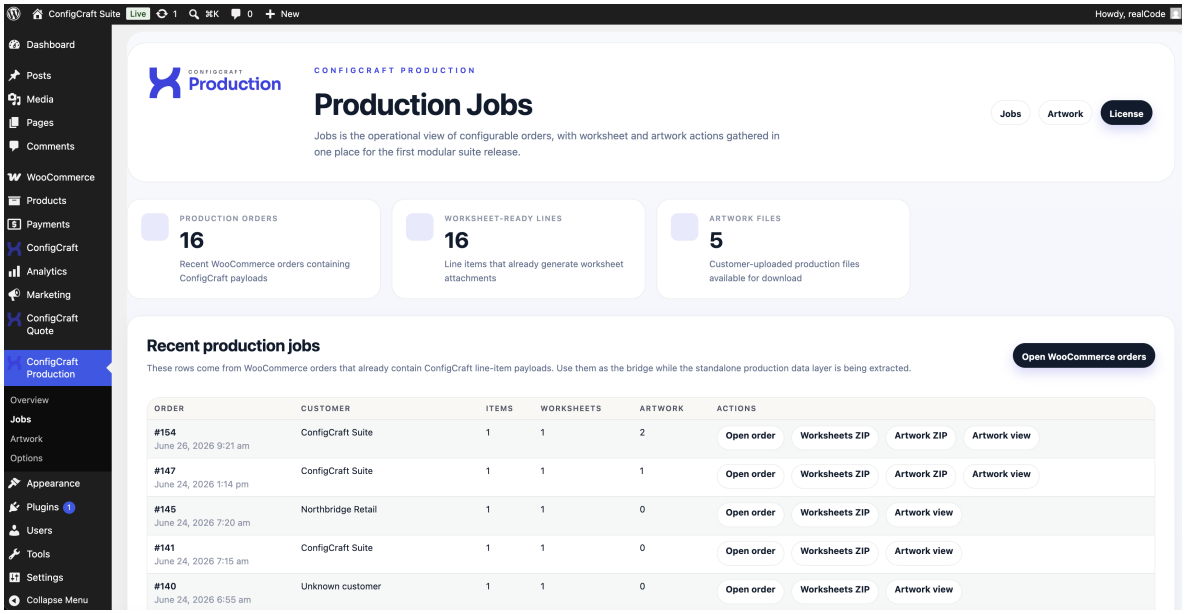


The generated worksheet is placed next to the explanation of its contents.

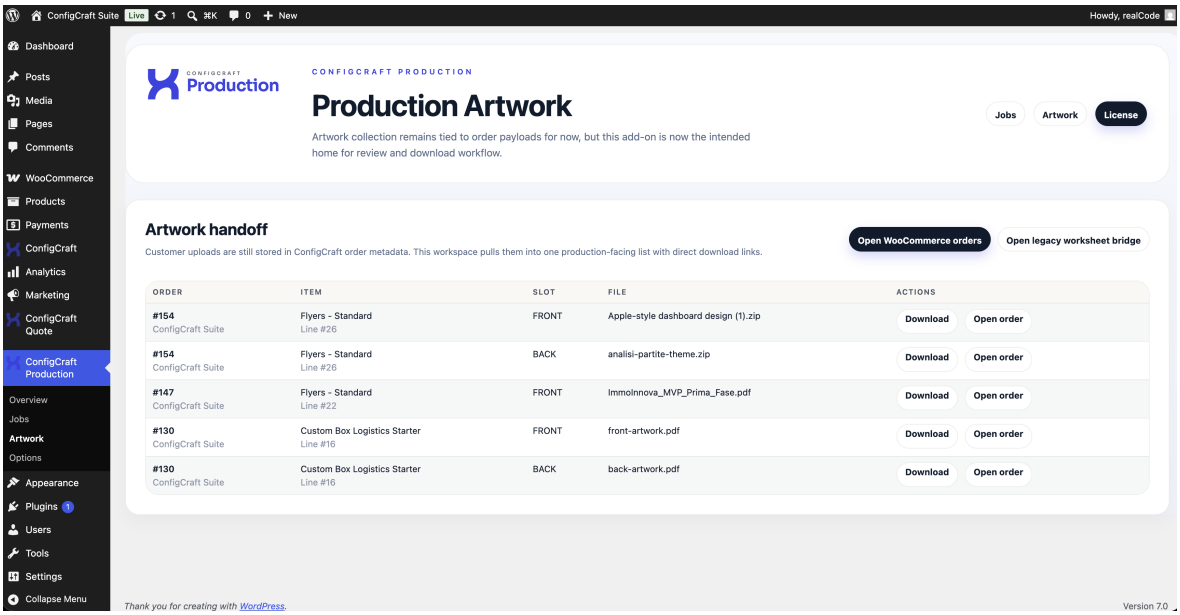
5. Jobs and Artwork Views

Jobs shows recent orders that contain ConfigCraft payloads. From there the team sees how many configured items, worksheets, and artwork files are available. Artwork is the focused view for the files uploaded by the customer.

- Open order jumps to the WooCommerce order.
- Worksheets ZIP downloads every production sheet for the order.
- Artwork ZIP downloads every customer file for the order.
- Artwork view narrows the file list to the selected order.



Jobs are shown where order-to-production handoff is explained.



The artwork workspace appears beside the file-management explanation.

6. Automatic Production Email

When enabled, the production email is sent when the order changes to Completed. It can go to the admin recipient or to custom addresses, include an HTML summary, and attach the worksheet PDF files.

• Use a shared mailbox such as production@company.com so the flow does not depend on one person.

• Customize subject, heading, and introductory text.

• Verify email delivery before go-live so the operational handoff is reliable.

7. Operational Example

An order contains 250 A5 flyers on 170 gsm paper, front and back printing, and artwork for both sides. Production generates a worksheet with the specs and lets the team download the two customer files in a ZIP. The print department opens the worksheet, confirms paper and quantity, and downloads the files without searching through emails.

8. Worksheet Options in Detail

Option	What it does	Recommendation
Worksheet enabled	Turns PDF generation on.	Enable it only after a successful test order.
Worksheet email enabled	Sends the worksheet email on completion.	Enable only after SMTP testing.
Attach PDF	Adds worksheet PDFs to the email.	Useful for production departments.
Layout	Selects the PDF style: b2b, minimal, tech, or hero.	B2B is usually the clearest for daily work.
Orientation	Portrait or landscape.	Landscape works well for technical tables.
Logo URL	Places the logo inside the worksheet.	Use a correctly proportioned image.

9. Worksheet Builder Data Sources

The worksheet builder connects visible labels to data sources. A source tells the PDF where to fetch the value from.

Source	Retrieved value	Example row
item:name	Ordered product name	Product name

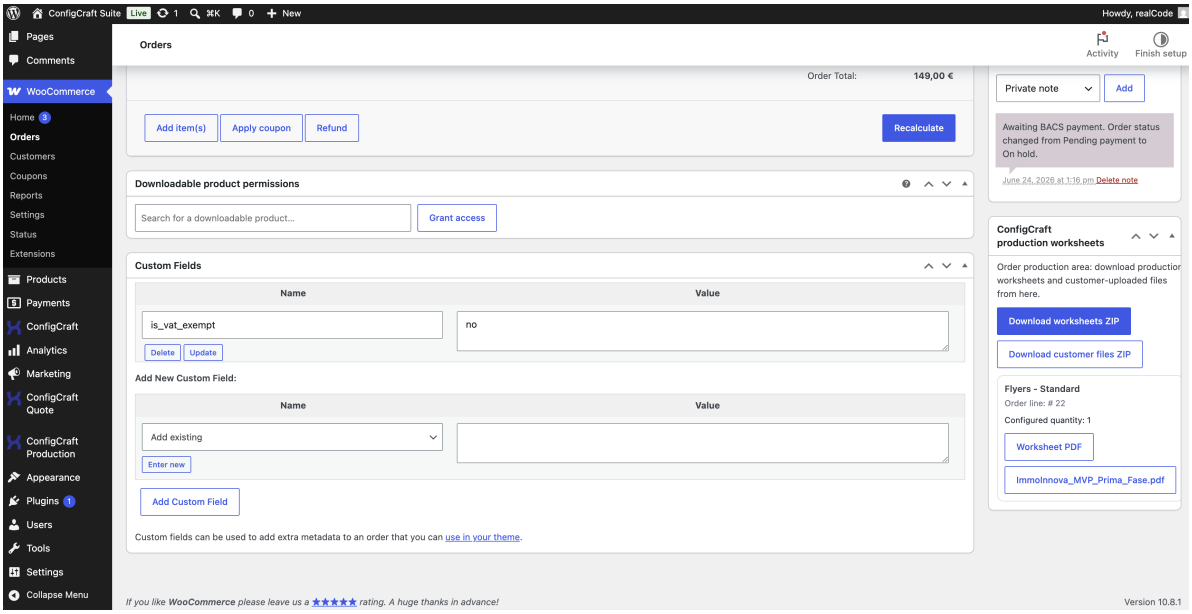
Source	Retrieved value	Example row
order:number	WooCommerce order number	Order code
order:date	Order date	Order date
customer:name	Customer or company name	Customer
field:Format	Value selected in the Format field	Format
static:Text	Fixed text written in the source	Production note

Important note Field-based sources depend on the exact field name. If you rename Format to something else, update the source too.

10. WooCommerce Order Metabox

Inside the order, Production adds a sidebar area with direct download actions. This is often the most useful screen for the operations team because they do not need to leave the order to fetch worksheet PDFs or customer files.

- Worksheet PDF downloads the working sheet for the single line item.
- Download worksheets ZIP fetches all worksheets for the order.
- Download customer files ZIP fetches all uploaded files for the order.
- Front and back file buttons appear only when the customer actually uploaded those files.



The WooCommerce order metabox shows the production actions in context.

11. Recommended Production Flow

1. The customer completes configuration and checkout.
2. The team receives the WooCommerce order.
3. Production generates worksheets and groups artwork files.
4. The department downloads the worksheet ZIP and the customer file ZIP.
5. A technician reviews files, quantity, material, finishing, and notes.
6. Production works from the worksheet as the single operational reference.
7. Any doubt goes back to sales or customer care with the order number and line item reference.

12. Production Troubleshooting

Problem	Likely cause	Fix
No jobs are listed	Orders do not contain ConfigCraft payloads.	Create a test order through the configurator.
Worksheet is not generated	Worksheet generation is disabled or data is incomplete.	Enable worksheets and test with a valid configured order.
ZIP download is not available	The ZipArchive PHP extension is missing.	Enable the zip extension or download files individually.
Artwork is missing	The customer did not upload a valid file.	Review the order payload and upload settings.
Email does not arrive	SMTP or recipients are not configured correctly.	Set admin or custom addresses and test again.

Protected documents and email delivery

Production does not require Quote. Version 0.2.6 protects production documents and artwork and supports Scene configuration data in compatible orders. Use PDF and ZIP actions in the authenticated workspace rather than direct internal file links.

If migration of older documents reports an error, check temporary-directory permissions and logs before retrying. WordPress accepting an email does not prove inbox delivery: verify the recipient mailbox and SMTP service. Correct a failed delivery and retry through the available workflow.

3D configurations and document checks

3D also requires an active Pro entitlement. Saved choices are the specification to verify; a model snapshot is a visual reference. Test the complete flow before promising an image in every PDF: configuration, request or order, generated document and email attachment.

Use notes and commercial review for dimensions outside the prepared choices; notes do not automatically change geometry or price. Do not share internal file URLs as public downloads; use the authorized workspace actions.

Updates and support

Before updating, keep a backup and copies of templates, review the release instructions and test the flow on staging. Illustrative screenshots may use labels from an earlier interface; follow this edition’s text for current paths and requirements.

Free support: Community. Eligible commercial purchases: Support. Include versions, reproduction steps and errors; keep passwords and license keys out of public posts.