

CUSTOMER DOCUMENTATION

ConfigCraft Production Add-on

The guide for understanding how a configured order becomes production-ready material, with worksheets, customer files, and structured downloads.

Production jobs

Artwork workspace

Worksheet builder

ZIP downloads

Production email

Version - Updated - August 12, 2026

Audience - End customers, production departments, operations managers, and WooCommerce administrators

GOAL

You will understand how to move from order data to operational production work without losing specifications, attachments, or important context.

Recommended Path

Read the guide once from top to bottom, then use the sections as an operational reference. The blue callouts highlight decisions that affect pricing, orders, or production.

1 Before You Start: From Cart to Production

When a customer buys a configured product, the order does not contain only a product name. It contains choices, quantities, uploaded files, notes, and technical details.

Production Add-on turns that data into material the operations team can actually use.

The goal is to prevent the production team from hunting through emails, attachments, and scattered notes. Every configured order can generate a worksheet PDF and group customer files into structured downloads.

- The production team immediately sees what must be made.
- Uploaded files stay attached to the order.
- The worksheet becomes the working sheet for production.
- ZIP downloads speed up the handoff from order to execution.

IMPORTANT NOTE

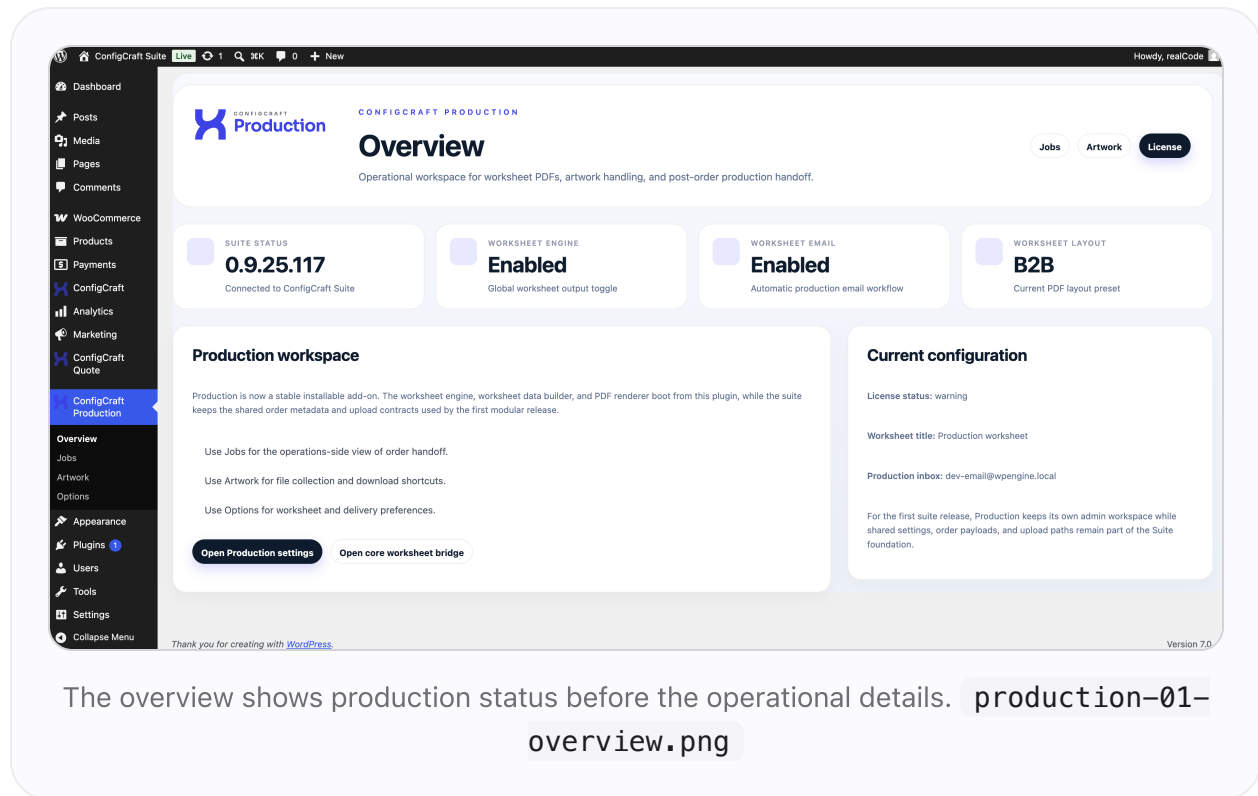
Production is designed for the people who execute the work after the sale: printing, packaging, assembly, personalization, or fulfillment.

2 What Production Add-on Is For

ConfigCraft Production brings the configured order into the operational workflow. When a WooCommerce order contains ConfigCraft data, the add-on can generate worksheet PDFs, collect uploaded customer files, and give the production team a single place to download everything.

- Dedicated menu with Overview, Jobs, Artwork, and Options.
- Worksheet PDF for each configured order line.
- ZIP download of worksheets for the whole order.
- ZIP download of the customer files uploaded through the configurator.

- WooCommerce order metabox with quick production actions.
- Optional automatic email with worksheet attachment when the order completes.



3 Requirements and License

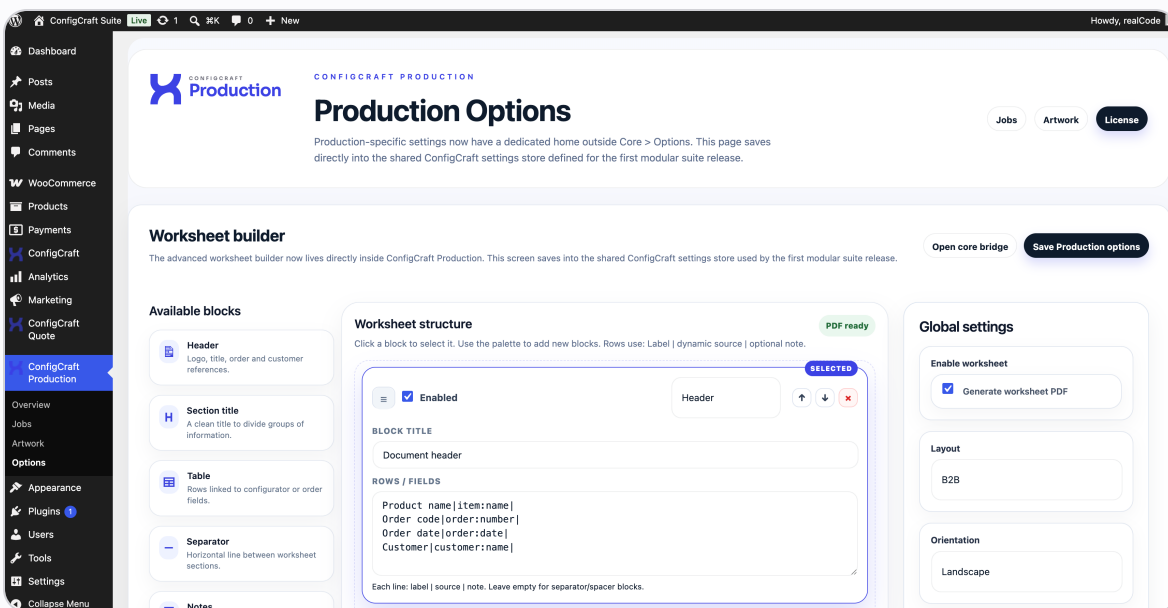
Production requires WooCommerce, **DestinX Product Configurator for WooCommerce** 0.9.27.15 or later, ConfigCraft Pro 0.2.13 or later, and a matching ConfigCraft Production 0.2.x build. It does not operate as a standalone plugin. The central license must include the Production entitlement; otherwise Jobs, Artwork, and Options remain protected.

- 1 Install and activate WooCommerce, DestinX Product Configurator for WooCommerce, and ConfigCraft Pro, in that order.
- 2 Activate the key received with the ConfigCraftSuite.com order in Pro.
- 3 Upload and activate ConfigCraft Production; do not enter a second key.

- 4 Check in `ConfigCraft > License` that Production is included and active.
- 5 Open `ConfigCraft Production > Options` , enable worksheets, and set layout, logo, company details, and production email settings.

SUPPORT

An active Production license gives access to tickets in the Support section of ConfigCraftSuite.com. The Community is open to all registered users.



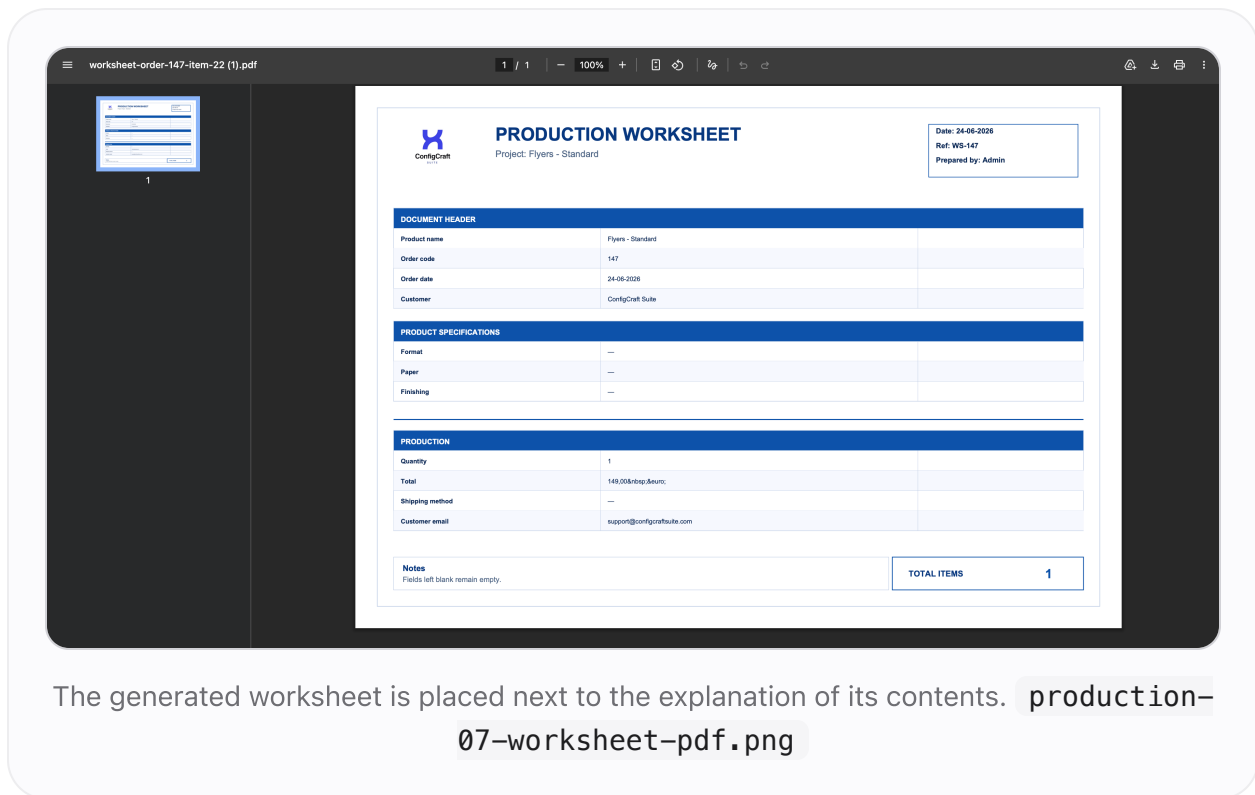
Production options are shown where worksheet and email setup begin. `production-04-options.png`

4 What the Worksheet Contains

The worksheet is the working document for the production team. It can contain order data, customer data, product details, quantity, selected options, notes, and internal production information. Layouts can be b2b, minimal, tech, or hero, in portrait or landscape orientation.

Block	Data source	Example
Header	Order and customer	Order #1042, customer name, order date
Specifications	ConfigCraft fields	A5 format, 300 gsm paper, matte lamination
Production	Order and rules	Quantity 500, express shipping
Notes	Worksheet settings	Check 3 mm bleed before print

The worksheet builder makes the data sources visible. `production-05-worksheet-builder.png`



5 Jobs and Artwork Views

Jobs shows recent orders that contain ConfigCraft payloads. From there the team sees how many configured items, worksheets, and artwork files are available. Artwork is the focused view for the files uploaded by the customer.

- Open order jumps to the WooCommerce order.
- Worksheets ZIP downloads every production sheet for the order.
- Artwork ZIP downloads every customer file for the order.
- Artwork view narrows the file list to the selected order.

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Production

CONFIGCRAFT PRODUCTION

Production Jobs

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PRODUCTION ORDERS

Recent WooCommerce orders containing ConfigCraft payloads

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WORKSHEET-READY LINES

Line items that already generate worksheet attachments

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ARTWORK FILES

Customer-uploaded production files available for download

Recent production jobs

Open WooCommerce orders

These rows come from WooCommerce orders that already contain ConfigCraft line-item payloads. Use them as the bridge while the standalone production data layer is being extracted.

ORDER	CUSTOMER	ITEMS	WORKSHEETS	ARTWORK	ACTIONS
#154 June 26, 2026 9:21 am	ConfigCraft Suite	1	1	2	Open order Worksheets ZIP Artwork ZIP Artwork view
#147 June 24, 2026 1:14 pm	ConfigCraft Suite	1	1	1	Open order Worksheets ZIP Artwork ZIP Artwork view
#145 June 24, 2026 7:20 am	Northbridge Retail	1	1	0	Open order Worksheets ZIP Artwork view
#141 June 24, 2026 7:15 am	ConfigCraft Suite	1	1	0	Open order Worksheets ZIP Artwork view
#140 June 24, 2026 6:55 am	Unknown customer	1	1	0	Open order Worksheets ZIP Artwork view

Jobs are shown where order-to-production handoff is explained. `production-02-jobs.png`

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CONFIGCRAFT

Production

CONFIGCRAFT PRODUCTION

Production Artwork

Jobs

Artwork

License

Artwork handoff

Open WooCommerce orders

Open legacy worksheet bridge

Customer uploads are still stored in ConfigCraft order metadata. This workspace pulls them into one production-facing list with direct download links.

ORDER	ITEM	SLOT	FILE	ACTIONS
#154 ConfigCraft Suite	Flyers - Standard Line #26	FRONT	Apple-style dashboard design (1).zip	Download Open order
#154 ConfigCraft Suite	Flyers - Standard Line #26	BACK	analisi-partite-theme.zip	Download Open order
#147 ConfigCraft Suite	Flyers - Standard Line #22	FRONT	ImmoInnova_MVP_Prima_Fase.pdf	Download Open order
#130 ConfigCraft Suite	Custom Box Logistics Starter Line #16	FRONT	front-artwork.pdf	Download Open order
#130 ConfigCraft Suite	Custom Box Logistics Starter Line #16	BACK	back-artwork.pdf	Download Open order

Thank you for creating with WordPress.

Version 7.0

The artwork workspace appears beside the file-management explanation. `production-03-artwork.png`

6 Automatic Production Email

When enabled, the production email is sent when the order changes to Completed. It can go to the admin recipient or to custom addresses, include an HTML summary, and attach the worksheet PDF files.

- Use a shared mailbox such as production@company.com so the flow does not depend on one person.
- Customize subject, heading, and introductory text.
- Verify email delivery before go-live so the operational handoff is reliable.

7 Operational Example

An order contains 250 A5 flyers on 170 gsm paper, front and back printing, and artwork for both sides. Production generates a worksheet with the specs and lets the team download the two customer files in a ZIP. The print department opens the worksheet, confirms paper and quantity, and downloads the files without searching through emails.

8 Worksheet Options in Detail

Option	What it does	Recommendation
Worksheet enabled	Turns PDF generation on.	Enable it only after a successful test order.
Worksheet email enabled	Sends the worksheet email on completion.	Enable only after SMTP testing.
Attach PDF	Adds worksheet PDFs to the email.	Useful for production departments.
Layout	Selects the PDF style: b2b, minimal, tech, or hero.	B2B is usually the clearest for daily work.
Orientation	Portrait or landscape.	Landscape works well for technical tables.
Logo URL	Places the logo inside the worksheet.	Use a correctly proportioned image.

9 Worksheet Builder Data Sources

The worksheet builder connects visible labels to data sources. A source tells the PDF where to fetch the value from.

Source	Retrieved value	Example row
item:name	Ordered product name	Product name
order:number	WooCommerce order number	Order code
order:date	Order date	Order date
customer:name	Customer or company name	Customer
field:Format	Value selected in the Format field	Format
static:Text	Fixed text written in the source	Production note

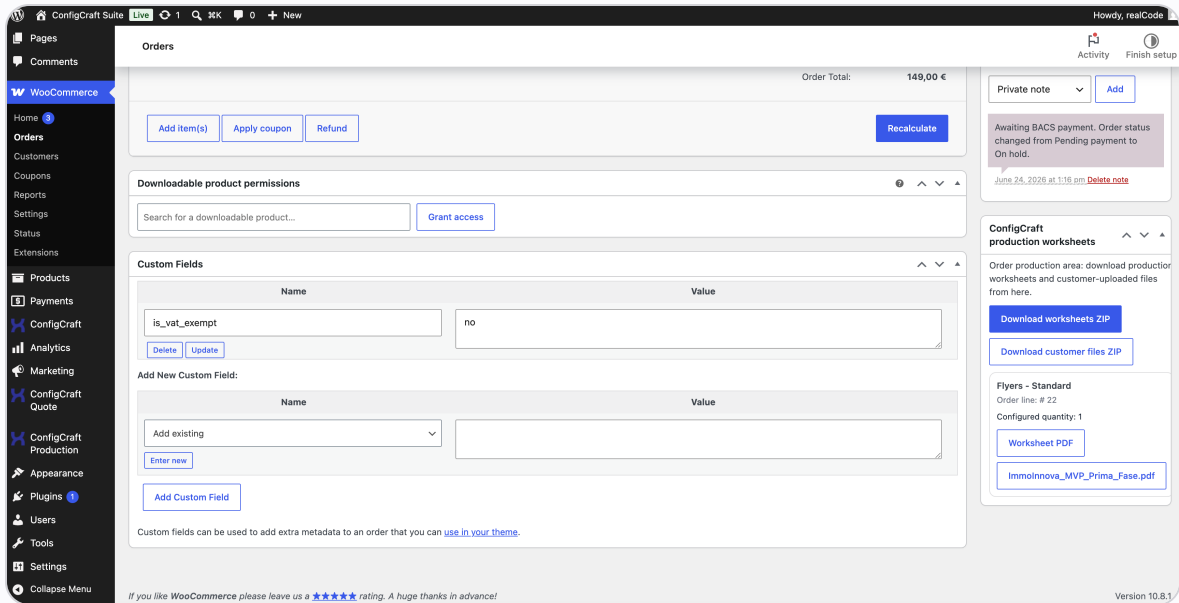
IMPORTANT NOTE

Field-based sources depend on the exact field name. If you rename Format to something else, update the source too.

10 WooCommerce Order Metabox

Inside the order, Production adds a sidebar area with direct download actions. This is often the most useful screen for the operations team because they do not need to leave the order to fetch worksheet PDFs or customer files.

- Worksheet PDF downloads the working sheet for the single line item.
- Download worksheets ZIP fetches all worksheets for the order.
- Download customer files ZIP fetches all uploaded files for the order.
- Front and back file buttons appear only when the customer actually uploaded those files.



The WooCommerce order metabox shows the production actions in context.
 production-06-order-metabox.png

11 Recommended Production Flow

- 1 The customer completes configuration and checkout.
- 2 The team receives the WooCommerce order.
- 3 Production generates worksheets and groups artwork files.
- 4 The department downloads the worksheet ZIP and the customer file ZIP.
- 5 A technician reviews files, quantity, material, finishing, and notes.
- 6 Production works from the worksheet as the single operational reference.
- 7 Any doubt goes back to sales or customer care with the order number and line item reference.

12 Production Troubleshooting

Problem	Likely cause	Fix
No jobs are listed	Orders do not contain ConfigCraft payloads.	Create a test order through the configurator.
Worksheet is not generated	Worksheet generation is disabled or data is incomplete.	Enable worksheets and test with a valid configured order.
ZIP download is not available	The ZipArchive PHP extension is missing.	Enable the zip extension or download files individually.
Artwork is missing	The customer did not upload a valid file.	Review the order payload and upload settings.
Email does not arrive	SMTP or recipients are not configured correctly.	Set admin or custom addresses and test again.