
CUSTOMER DOCUMENTATION

DestinX Product Configurator for WooCommerce

An introduction to the plugin: create and publish your first WooCommerce product configurator.

Core builder

Templates

WooCommerce product

Artwork upload

Version - Updated - August 12, 2026

Audience - End customers, store managers, support teams, and first-time users

GOAL

By the end, you will understand what the plugin does, which problems it solves, and which steps are required to launch a simple configurator.

Recommended Path

Read the guide once from top to bottom, then use the sections as an operational reference. The blue callouts highlight decisions that affect pricing, orders, or production.

1 Before You Start: Which Problem It Solves

ConfigCraft helps you sell products that do not come in one fixed version. Instead of forcing customers to send emails, explain requirements manually, or choose between duplicated products, the store offers a guided flow directly inside the product page.

The customer sees simple questions such as format, material, color, quantity, finish, or files to upload. At the end they get a clear summary of what they are buying and can continue to cart.

Without ConfigCraft	With ConfigCraft
The customer must contact the store to explain what they want.	The customer completes their choices directly on the product page.
The team must reconstruct requests and attachments manually.	Choices, quantities, and files stay attached to the WooCommerce order.
Similar products are duplicated across the catalog.	One product can contain multiple guided variations.

IMPORTANT NOTE

This guide starts from the basics. You do not need any prior knowledge of the plugin.

2 What DestinX Product Configurator Adds

DestinX Product Configurator for WooCommerce adds a guided product configurator to WooCommerce. The customer selects options in an ordered sequence, sees a live summary, and can add the configured product to the cart.

The plugin is the free, open-source core of ConfigCraft and is designed for guided product flows: clear steps and choices, simple option pricing, support files, artwork upload, saved configurations, and WooCommerce cart-to-order data. No license is

required. The public WordPress.org listing is being prepared.

- Reusable templates so you do not rebuild the same configurator across multiple products.
- Steps, fields, and options that turn complex choices into an easier flow.
- Template assignment inside the WooCommerce product.
- Live configuration summary with standard WooCommerce cart and checkout compatibility.
- Shortcode `[destinxc_configurator product_id="123"]` for manual placements.

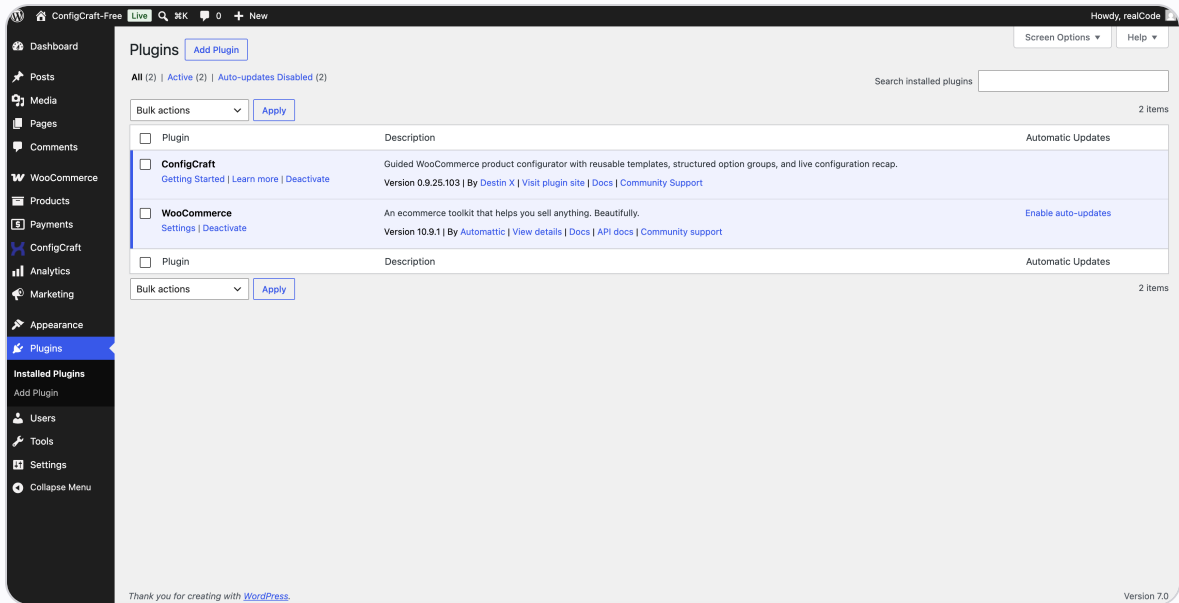
IMPORTANT NOTE

Use the plugin when the product has straightforward choices and does not need CSV import, cross-field filtering, or advanced matrix pricing.

3 Requirements and Installation

Before activation, confirm that WordPress, WooCommerce, and PHP are up to date. Until the public WordPress.org listing is available, install only the approved DestinX Product Configurator for WooCommerce ZIP supplied by the ConfigCraft team. The plugin declares compatibility with HPOS and modern WooCommerce setups.

- 1 Install WooCommerce and create at least one simple product.
- 2 In Plugins > Add New > Upload Plugin, choose the approved DestinX Product Configurator for WooCommerce ZIP, install it, and activate it.
- 3 Open ConfigCraft > Getting Started and make sure the panel loads correctly.
- 4 Create a template or import one of the available starter kits.
- 5 Assign the template to a product and review the frontend.



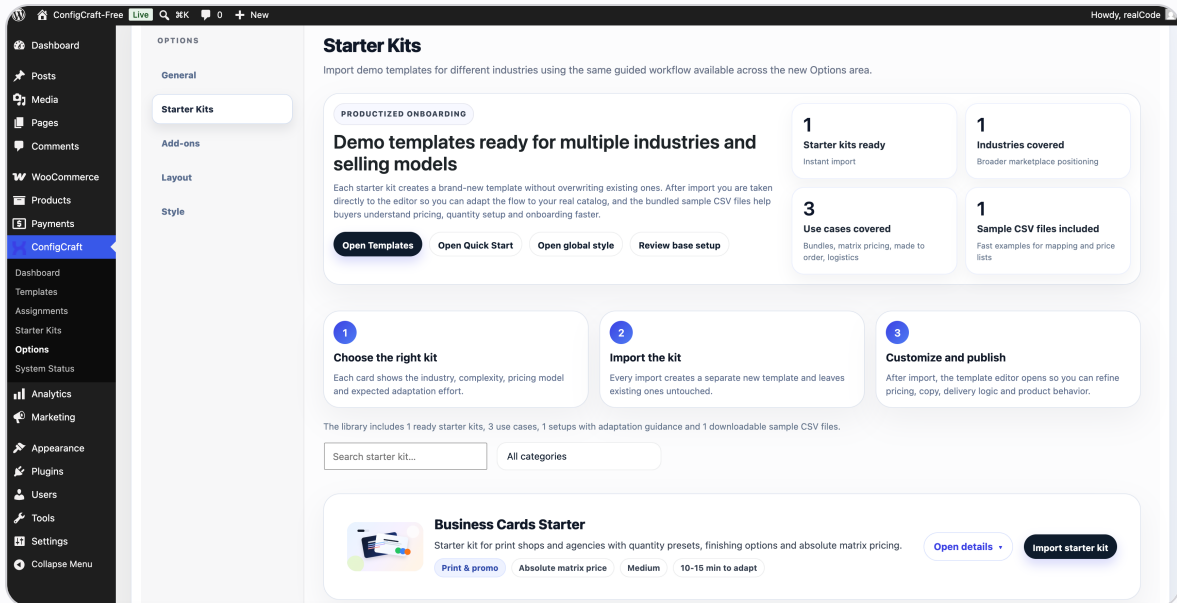
The plugin is active before moving into the setup screens. `free-01-plugin-active.png`

4 Templates, Steps, Fields, and Options

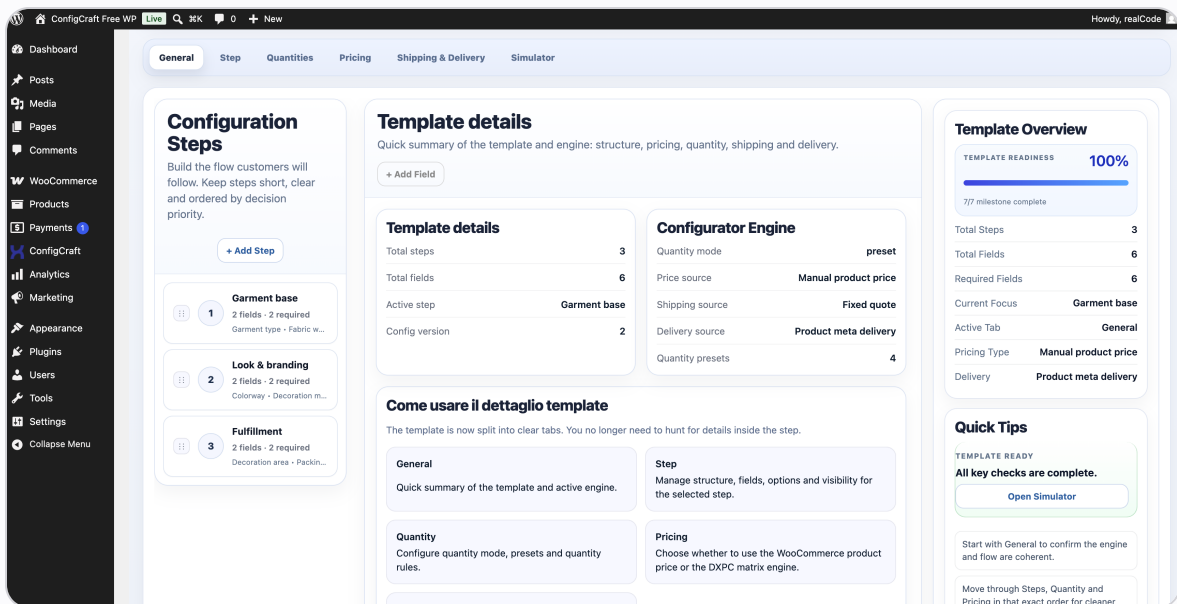
A template is the blueprint of the configurator. Inside the template you build steps, inside each step you add fields, and inside each field you define the selectable options.

Example: for business cards you might have a Materials step, a Paper field, and options such as Coated, Recycled, or Premium. In a second step you could add Finishing with Lamination, UV varnish, or Rounded corners.

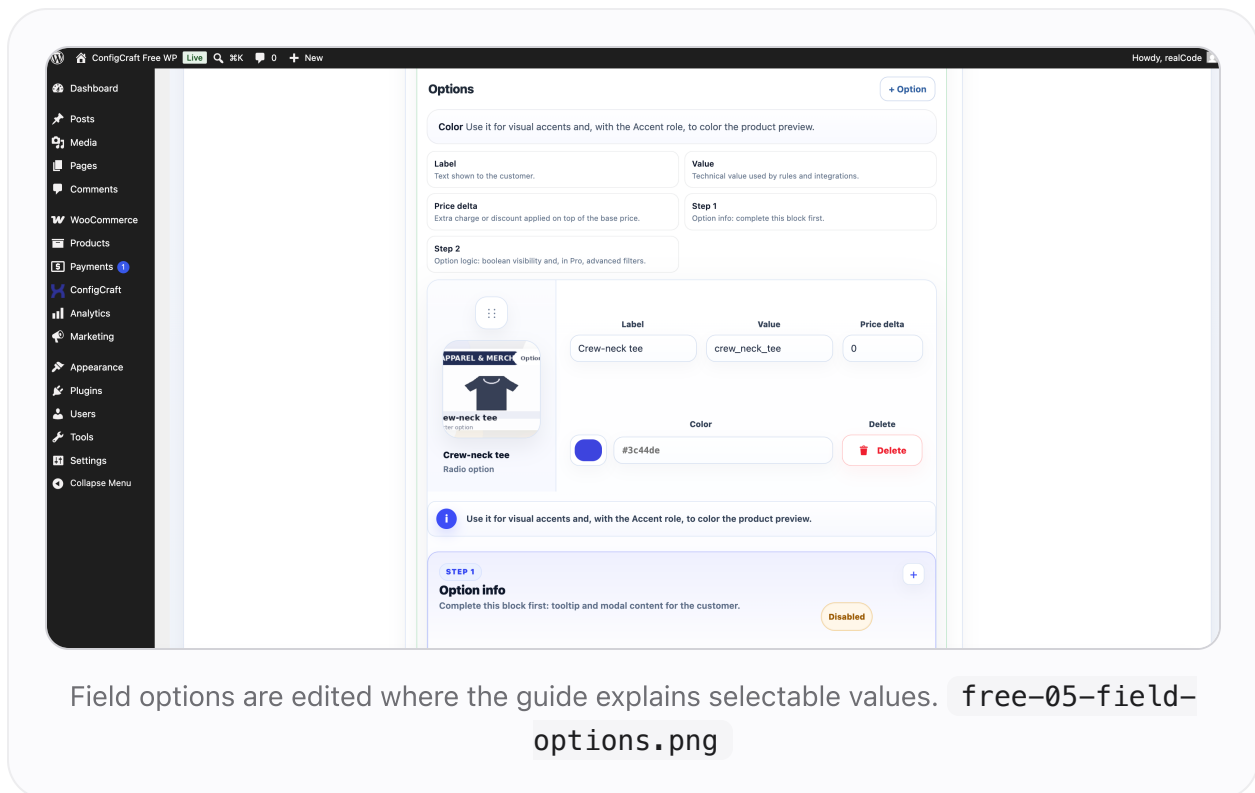
Element	What It Does	Example
Template	Contains the full configurator logic.	Business Cards Starter
Step	Splits the journey into understandable moments.	Format and paper
Field	Collects one specific choice.	Paper type
Option	Represents the value selected by the customer.	350 gsm recycled paper



Starter templates give the user a clean starting point. free-03-templates-starter.png



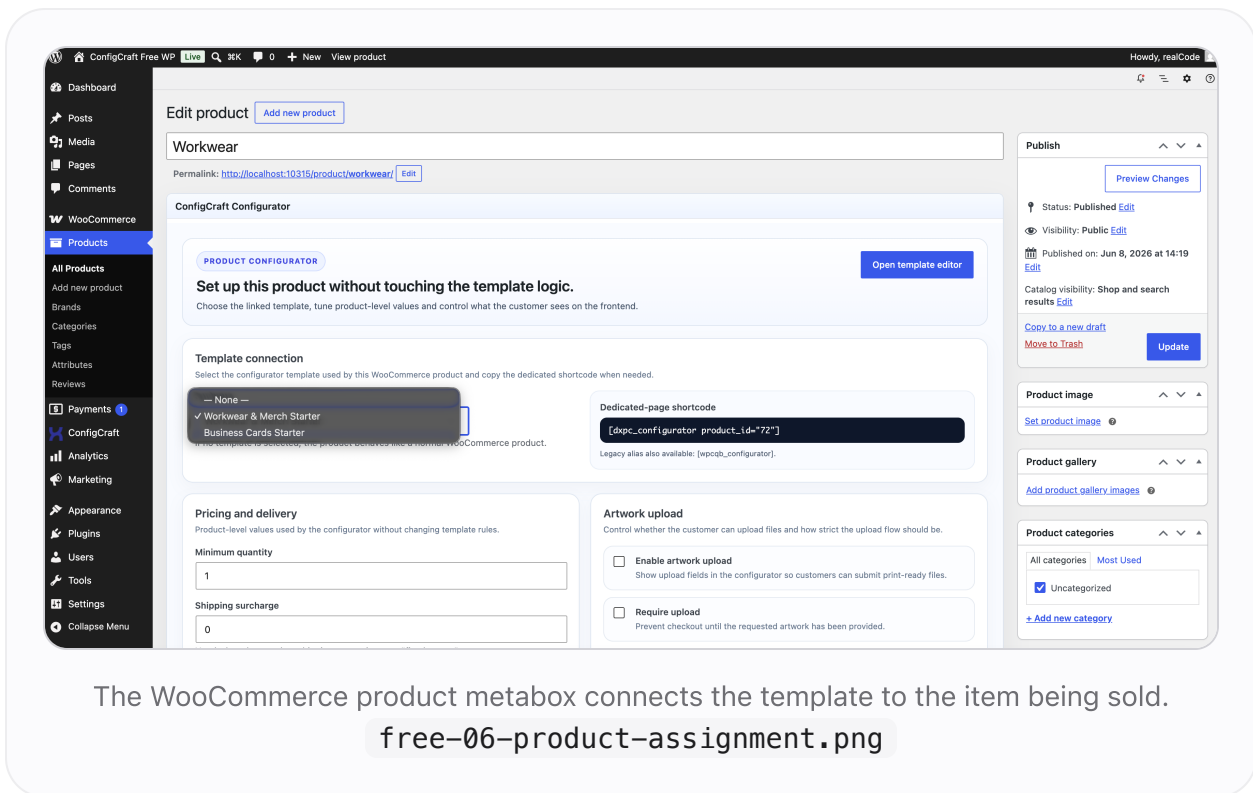
The builder shows steps, fields, and options in the same working area. free-04-template-builder.png



5 WooCommerce Product and ConfigCraft Metabox

Inside the WooCommerce product you connect the template and define useful information for the customer such as minimum quantity, timing notes, downloadable files, and display mode.

- Use a simple product when ConfigCraft handles the configuration layer.
- Keep the WooCommerce base price consistent with the pricing model you want to show.
- Add guideline PDFs, dielines, or artwork templates when the customer must prepare print files.
- Use shortcode-only mode if you want to place the configurator inside a custom-built landing page.



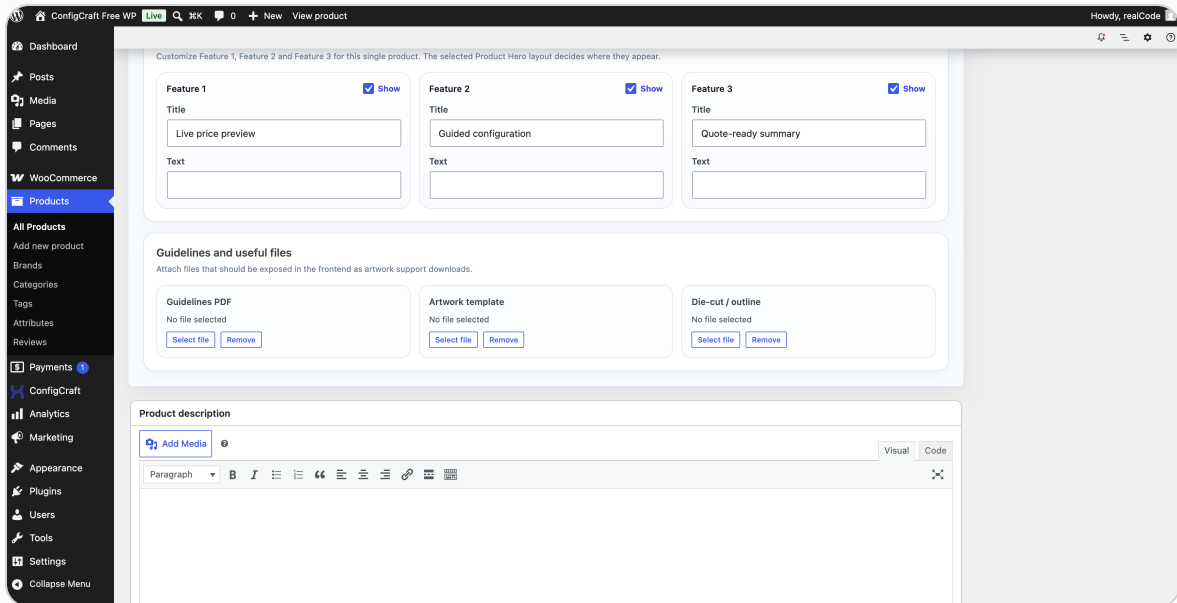
6 Artwork Upload and Support Files

For printed or personalized products, the plugin can expose downloadable support material and collect files from the customer. The goal is to reduce manual email exchange and lost attachments.

- Guideline files: PDFs with dimensions, bleed, margins, and required format.
- Artwork templates: downloadable files that help the customer prepare artwork correctly.
- Single upload: useful for products with one image or one file.
- Front/back upload: useful for cards, flyers, and two-sided printed products.

IMPORTANT NOTE

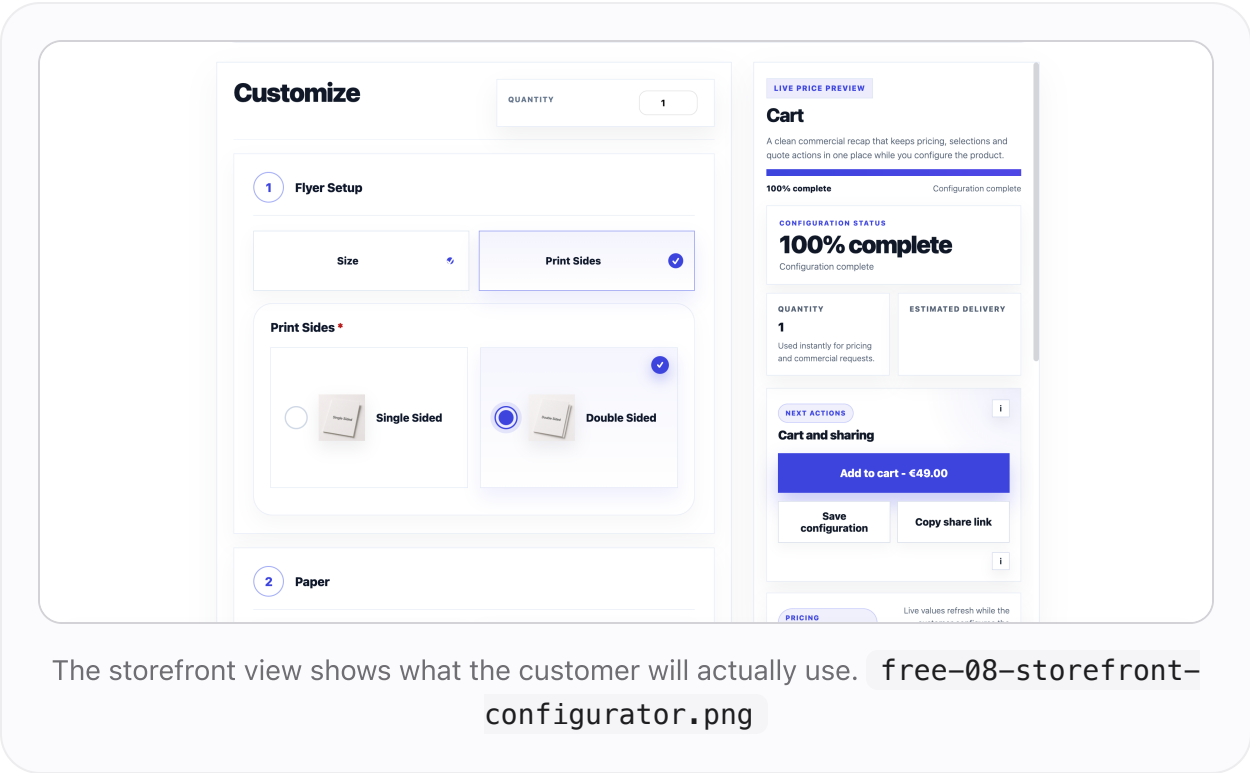
During testing, always upload demo files so you validate the full flow all the way to the order.



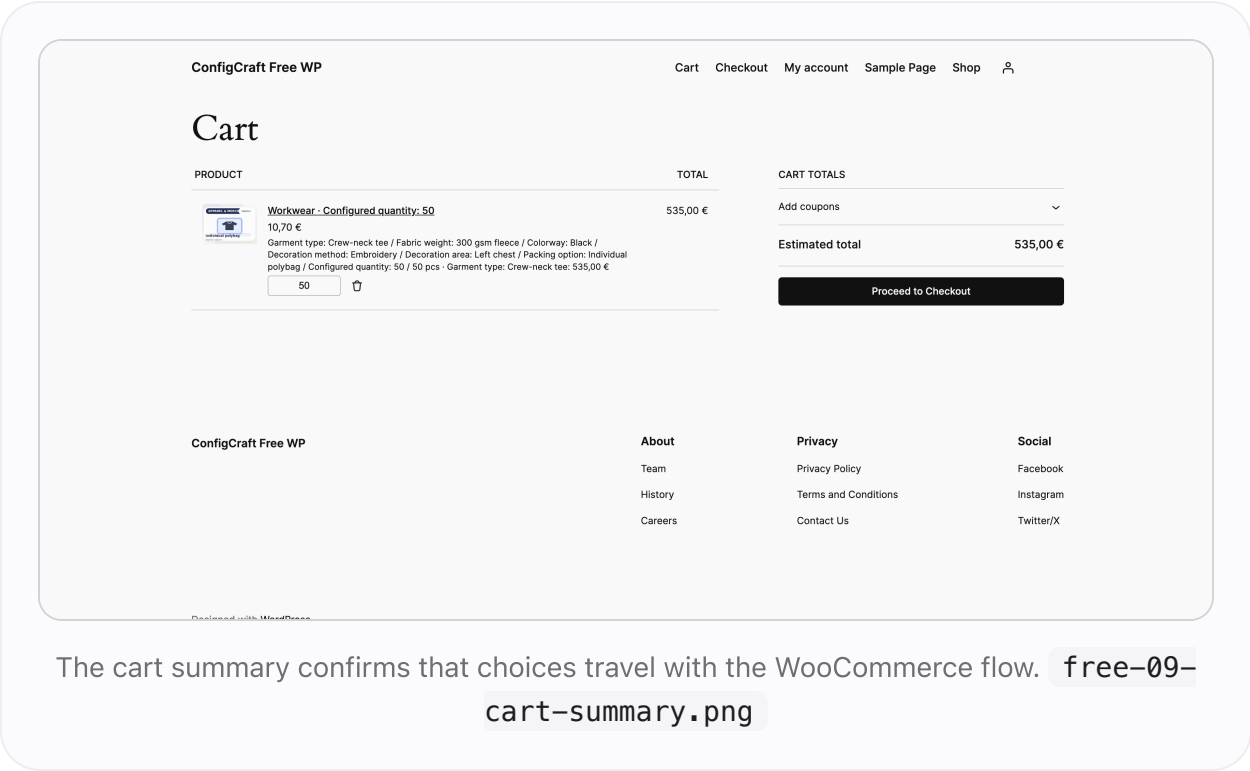
Support and artwork files stay visible where upload behavior is configured. `free-07-artwork-files.png`

7 Pre-Publish Checklist

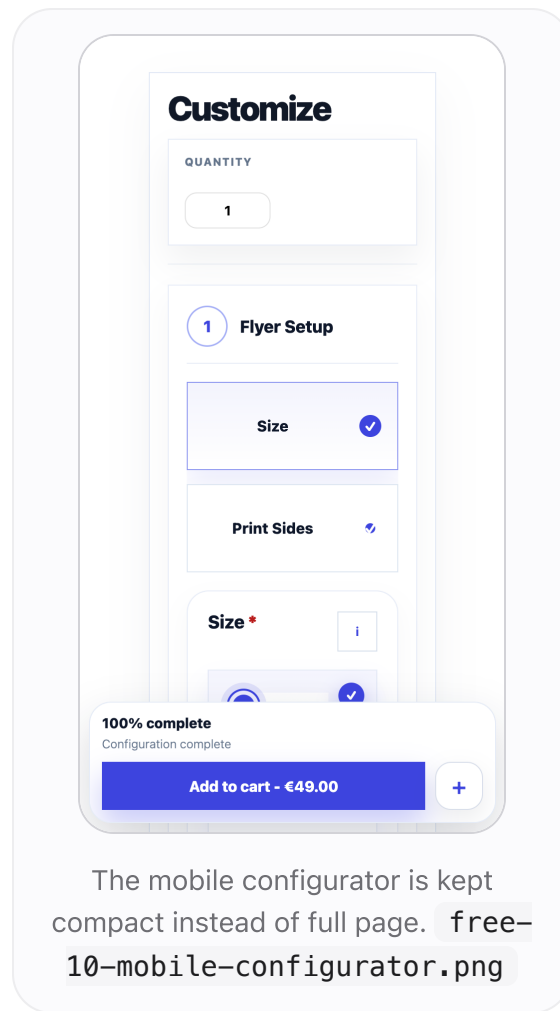
- 1 Open the product as a visitor.
- 2 Complete every required choice.
- 3 Make sure the summary matches exactly what you selected.
- 4 Add the product to cart and place a test order.
- 5 Verify that the WooCommerce order contains both the configuration payload and the uploaded files.



The storefront view shows what the customer will actually use. `free-08-storefront-configurator.png`



The cart summary confirms that choices travel with the WooCommerce flow. `free-09-cart-summary.png`



The mobile configurator is kept compact instead of full page. free-10-mobile-configurator.png

8 Field Types and Choosing the Right One

Field type strongly affects usability. For most end customers, a small number of visual choices works better than a long technical dropdown.

Type	When To Use It	Watch Out For
Select	Many options in a compact area.	Less visual, better for technical values or long lists.
Radio or cards	A few important alternatives.	Excellent when the customer should compare options quickly.
Checkbox	Add-ons that can be combined.	Use only when the customer can select multiple options at the same time.
Images or swatches	Colors, materials, textures, previews.	Images should stay consistent in size and quality.
Upload	Artwork, logos, or technical files.	Define accepted file types and maximum size before going live.

9 Visibility Rules

Visibility rules show or hide options based on a previous choice. They are useful when a question makes sense only in specific cases.

Example: if the customer chooses front-only printing, the back upload field can stay hidden. If they choose front and back, the back upload field becomes visible and required.

- Keep the rules simple and readable.
- Use clear field and option labels before creating the rule.
- After each change, test both the path where the rule activates and the path where it stays hidden.

10 Shortcodes and Manual Placement

Automatic rendering is the fastest option. Use the shortcode when you want to place the configurator inside a landing page, a page builder layout, or a customized product layout.

Shortcode	Use
<code>[destinpc_configurator product_id="123"]</code>	Current shortcode for manual placement. Automatic product-page rendering remains the recommended setup.

IMPORTANT NOTE

When you use shortcode-only mode, check that the theme does not duplicate the native WooCommerce add-to-cart button.

11 Common Problems and Fixes

Problem	Likely Cause	Fix
The configurator does not appear	The template is not assigned or the render mode does not match the page.	Reopen the product, assign the template, and save again.
The customer cannot continue	A required field is missing or an upload is required.	Check which fields are required and test the frontend flow again.
The price does not change	The plugin relies on the WooCommerce price or on options without pricing.	Review the product price and option pricing; for complex logic, move to Pro.
The file is missing from the order	The upload was not completed or the file type is invalid.	Test with a small PDF or JPG and confirm the upload limit.

12 Delivery Checklist for the Client

- 1 Hand over the list of products connected to ConfigCraft.
- 2 Hand over screenshots of the main template.
- 3 Hand over one test order that includes both configuration data and uploaded files.
- 4 Explain where the client can edit options and where they should avoid making changes.
- 5 Document which fields are required and which file types are accepted.
- 6 Verify desktop, mobile, cart, checkout, and the admin order view.